

## About Us

Delta Dental of Kentucky is the largest and oldest dental benefits administrator in Kentucky. As a not-for-profit organization, our core purpose is advancing oral health care for the Commonwealth through our dental benefit programs and philanthropic efforts.

Delta Dental of Kentucky is a member of the Delta Dental Plans Association. The Delta Dental Plans serve more than 73 million Americans, more than 1/3 of all Americans with dental insurance.



3,200 Employer Groups



98% Group Retention



700,000 Members

## Networks

Largest Dental Network in Kentucky with 90% of participating providers



### Delta Dental Premier

2,039 Dentists • 3,807 Locations

### Delta Dental PPO

1,450 Dentists • 3,039 Locations

Delta Dental Premier is the largest dental network in the nation



### Delta Dental Premier

152,000 Dentists • 356,000 Locations

### Delta Dental PPO

102,000 Dentists • 282,000 Locations



## Quick Facts



95% overall customer satisfaction rate



99% of calls resolved during first call



99% claims processing accuracy



A- Financial Strength AM Best Rating



2016 Best Places to Work in Kentucky



Innovative Mobile App



Real-time Eligibility Updates

## Community Support

2015-2017



\$9 million given to over 140 organizations



645,000 toothbrushes distributed in KY



90% of donations impact oral health



1,000 student mouthguards donated



9,156 volunteer hours by employees



36,000 meals to needy students



62,249 arts experiences to students



Statewide survey of children's oral health